



Preparing for an emergency

What you need to know

**Emergency advice for people
living in North Wales**

What is an Emergency?

There are many types of emergencies

A few of the more common ones are:



Flooding

If you live in a flood risk area do what you can now to prepare for a flood. Draw up a flood plan checklist that spells out what actions you can take if you get a warning that your property could be flooded. Don't wait until it happens, you may not have time.

Ring Floodline on 0845 988 1188 or visit www.environment-agency.gov.uk to find out if your home or business is at risk from flooding.



Severe weather

Storms, gales, heatwaves, snow and ice.



Power and water cuts

Gas, phone or electric failure due to storms or severe weather, accidentally being cut off by supplier, strike action, water supply failure or contamination.



Industrial accidents

Gas explosions, chemical leaks, large fires or nuclear incident.

This leaflet is available in alternative formats - please call 01492 863667 or e-mail nwrf@nwales-fireservice.org.uk

What you can do to prepare for an emergency

Take time to find out:

- ▶ Where and how to turn off water, gas and electricity supplies at home
- ▶ How your family will stay in contact
- ▶ If an elderly or vulnerable neighbour may need your help
- ▶ How to tune in to your local radio station

Prepare an Emergency Grab Bag:

- ▶ This leaflet
- ▶ First Aid Kit
- ▶ Radio, torch and spare batteries
- ▶ Candles and matches
- ▶ Bottled water
- ▶ Tinned food for 3 days and can opener
- ▶ Snacks
- ▶ If you have particular dietary needs make sure you take the right foods, e.g. gluten free.
- ▶ Pet food and carrier
- ▶ Toiletries and regularly prescribed medication
- ▶ Spare clothes and blankets
- ▶ Spare keys
- ▶ Copies of important documents e.g. house and content insurance, passport, driving licence

In the unlikely event of an emergency

- ▶ Keep calm
- ▶ Think before you act
- ▶ Tune into your local radio and tv station and listen to the advice of the emergency services



What to do if you are evacuated

- ▶ Pick up your emergency grab bag.
- ▶ Gather cash, mobile phone, credit cards and keys



If there is time:

- ▶ Take warm clothing for everyone
- ▶ Make sure fires are out and all appliances and equipment are switched off
- ▶ Shut all windows and lock your property



For more information:

Anglesey County Council

☎ 01248 750057 🌐 www.anglesey.gov.uk

Conwy County Borough Council

☎ 01492 574000 🌐 www.conwy.gov.uk

Denbighshire County Council

☎ 01824 706101 🌐 www.denbighshire.gov.uk

Flintshire County Council

☎ 01352 752121 🌐 www.flintshire.gov.uk

Gwynedd Council

☎ 01766 771000 🌐 www.gwynedd.gov.uk

Wrexham County Borough Council

☎ 01978 264240 🌐 www.wrexham.gov.uk

North Wales Police

☎ 101 🌐 www.north-wales.police.uk

North Wales Fire and Rescue Service

☎ 01745 535 250 🌐 www.nwales-fireservice.org.uk

Wales Ambulance Service

🌐 www.ambulance.wales.nhs.uk

H M Maritime and Coastguard Agency

☎ 01407 762051 🌐 www.mcga.gov.uk

Environment Agency Wales

☎ 08708 506 506 🌐 www.environment-agency.gov.uk

NHS Direct Wales

☎ 0845 46 47 🌐 www.nhsdirect.wales.nhs.uk

Other useful websites

www.direct.gov.uk

www.walesprepared.org

www.wales.gov.uk

www.metoffice.gov.uk

www.bbc.co.uk/wales

In the event of an emergency dial 999